

## CR 19 – IT Service Provision

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Rows are sorted by Risk Score

### Code & Title: CR Corporate Risk Register 1

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update	Target Risk Rating & Score		Target Date	Current Risk score change indicator
<b>CR19 IT Service Provision</b>  14-Jul-2015 Simon Woods	<b>Cause:</b> The whole Police IT Estate and parts of the Corporation are in need of further investment. <b>Event:</b> For the Corporation, poor performance of IT Service and for the Police critical failure of the Police IT Service. <b>Effect:</b> Loss of communications or operational effectiveness (may also lead to low staff morale). Possible failure of critical Corporation and Policing activities. Reputational damage.	Likelihood  Impact	16	The primary focus of the team is on stabilisation, a more robust approach to managing change has been adopted, reducing the risk of service interruption. Team level approach to risk management is now aligned fully to the top level approach the risk is expected to reduce to Amber by December 2017 followed by steady progress to Green in the following months.  <b>23 Aug 2016</b>	Likelihood  Impact	4	31-Dec-2017	↔

Action no, Action owner	Description	Latest Note	Managed By	Latest Note Date	Due Date
CR19b	Joint network refresh programme to resolve issues around network resilience and ensure we have diverse routes for network traffic, avoiding single points of failure.	JOINT Network refresh programme – work on-going. Work currently focussing on ensuring the scope of the planned works is understood and any gaps addressed.	Simon Woods	20-Jun-2016	31-Dec-2016
CR19c	Investment in any retained IT infrastructure to ensure that this meets the same standards of resilience and continuity as delivered by the IaaS infrastructure.	Work on-going but pace is slower than originally planned to ensure that the quality is in line with users' expectations. Planning around the next generation devices continues and IT Division is finalising the PO to progress this work.	Simon Woods	20-Jun-2016	31-Dec-2016
CR19d	Investment in any retained IT infrastructure to ensure that this meets the same standards of resilience and continuity as delivered by the IaaS infrastructure	IT Division reviewing what infrastructure will be retained within Police premises and working to align to the Police accommodation programme.	Simon Woods	20-Jun-2016	31-Dec-2016